

# CORPORATE CUCKOO LOVER

# **USER MANUAL**

# Version 1.1

http://corporate.cuckoolover.com.my



	Cuckoo	Lover	User	Manual
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#### 1. Introduction

Corporate Cuckoo Lover is a secure, password protected web portal which allow user to find out the solution and information in an efficiency way. User can self-service to view and manage order, service, payment, invoice and login account in anywhere and anytime through web browser.

Corporate Cuckoo Lover design in responsive web layout which is user-friendly in desktop computers and mobile devices.

What is Responsive Web Layout? Imagine the content is just like water, it will fit to any size of jug you pour in. User's computer and mobile device is the jug, our content is water!



### CORPORATE CUCKOO LOVER http://corporate.cuckoolover.com.my

Order Info	NCSP S Order Payment	Order Ledger	Installation & Service
Order Info			
Order Number 003911	Status Completed	Step Installation Complete	Order Date 2015-06-25
Application Type Billing Group Rental		Promotion Code	Rental Fees 115.00
Company Name (Cus CIMB BANK BERH	tomer) AD	Company Number (Customer) 13491P	Ref No (Customer)
Product Category	Product	Install Date	Serial Number
Water Purifer	FUSION - STAND	2015-06-30	CIM1500033
Mailing Address			
27 JLN PBS 3, OFF	PERSIARAN SENAWANG 70450	SENAWANG NEGERI SEMBIL	AN MALAYSIA
Installation Address			

Order	View - 00	03911		
0	Ø	\$	$\bigcirc$	()
Order Info				
Order Num 003911	ber			
<b>Status</b> Completed				
<b>Step</b> Installation	Complete			
Order Date 2015-06-25				
Application Rental	п Туре			
Billing Gro	up			
Promotion	Code			
Rental Fees	5			
Company I CIMB BANK	Name (Cust BERHAD	omer)		

#### **DESKTOP VERSION**

**MOBILE VERSION** 



# 2. Create New Account

Step 1: Click Create new account



	Username		
	Password		
	Remember me	Forgot password ? Resend activation link ?	
		Login	
		<u>Create new account</u>	
	2018 - 2019 co Powere	ıpyright © Cuckoo Inte national (MAL) Sdn. Bhd. (1102894-H). d by Cuckoo Global Te nnology Sdn. Bhd. (1193582-P)	
(i) Terms of Cookies Lies			
This site uses eachies to give you	the best pessible online	oversienen	×
By continuing to browse this site y	you are agreeing to our us	se of cookies.	



#### Step 2: Compulsory to fill in Company Registration Number, Email and Your Name

- (a) Email is the email address for send of account activation link and as login username
- (b) Your Name is company's name

Step 3: Click button [Create Account]



#### **Company Registration Number**

1040264P

(No special character)

### Email (Registered in Cuckoo product account)

raihan@cuckoo.com.my

(As login username)

#### Your Name

180 DEGREES BRANDCOM SDN BHD

**Create Account** 

Back to login page

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Step 4: Check your email.

= M Gmail	Q Search mail • ⑦ 🗰	сискоо N
	□ - C : 1-50 of 4,556 <	> 🌣 📑
	🗌 🚖 Cuckoo Internationa. 2 🔹 Cuckoo Lover User Account Activation - Dear 180 DEGREES BRANDCOM SDN BH	10:13 AM
Linbox 3,498		10:05 AM
<ul> <li>Starred</li> <li>Snoozed</li> </ul>		0
> Sent		9:10 AM
Drafts 11		2:38 AM +
		12:27 AM
Sook Kuan Chan You: ok suki		
PUI SAN CHIN You: Better using google chrome		Dec 19
Siti Waridah Najihah Binti M.To You: sama2		
Kar Wai Chan		Dec 19
Jia Jia Lee		Dec 19
🖉 dana anali ta vau		Dec 19



#### Step 5: Click on <u>HERE</u> link

	Cuckoo Lover User Account Activation Index ×		×	Ð
9	Cuckoo International (MAL) Sdn Bhd <info@cuckoo.com.my> to me 💌</info@cuckoo.com.my>	9:06 AM (1 hour ago)	☆	4

	CUCKOO
Dear 180 DEGREES BRANDCOM	SDN BHD,
Welcome to Cuckoo Lover Corpo	rate.
Your username: raihan@cuckoo.c	<u>com.my</u>
Please click <u>HERE</u> to activate you	r account.
Login to <u>http://corporate.cuckool</u> Thank you.	<u>over.com.my</u> after account activation.
	Cuckoo International (MAL) Sdn Bhd
	Download on the App Store Google play
This is a However,	a computer generated message. Please do not reply any message to this email address. should you have any further to clarify, kindly email your enquiry to <u>info@cuckoo.com.my</u> .



Step 6: Key-In the password you want and confirm your password.

Step 7: Then click button [Activate Now] to activate your Corporate Cuckoo Lover account.

# CORPORATE CUCKOO LOVER

### Username

raihan@cuckoo.com.my

#### Password

•••••

(Password must at least 6 alphanumeric)

# **Confirm Password**

•••••

Activate Now

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Account Activated Your account has activated successfully. You will redirect to login page in 3 seconds.	× Upon click button [Activate Now], it will redirect to Login page.
	Username
	raihan@cuckoo.com.my
	Password
	(Password must at least 6 alphanumeric)
	Confirm Password
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#### Step 8: Start to use Corporate Cuckoo Lover!

	CL	JCKOO LOVER	
	Username		
	raihan@cuckoo.com	ı.my	
(a)	Password		
	•••••		
	Remember me	Forgot password ? Resend activation link ?	
		Login	
		Create new account	
	2018 - 2019 copyri Powered by	ght © Cuckoo International (MAL) Sdn. Bhd. (1102894-H). Cuckoo Global Technology Sdn. Bhd. (1193582-P)	
① Terms of Cookies Use			×
This site uses cookies to give you By continuing to browse this site y	the best possible online ex ou are agreeing to our use	perience. of cookies.	

Key-In your username and password. Then click button [Login] to login into Corporate Cuckoo Lover web portal.

(a) Remember me: Tick if you want your web browser remember your username.
 \*Note: password will not remember.

Avp: Admin) 180 DEGREES BRANDCOM SDN BHD (1040264P)
imin) 180 DEGREES BRANDCOM SDN BHD (1040264P)         imin) 180 DEGREES BRANDCOM SErvice         imin) 180 DEGREES BRANDCOM SErv
Outstanding Invoice Current Month Conducted Installation/Service C Expired/On-Going Expire NCSP Order      Outstanding Invoice      Outstandi
Advanced Search Io. Order No Service No Type Appt Date Serial No Product Category Product Cust Ref No
Advanced Search
Io. Order No Service No Type Appt Date Serial No Product Category Product Cust Ref No
p record found.

Home page



# 3. Resend Activation Link

Account activation link will send to your registered email. Please check junk/spam folder if you cannot find the email.

Step 1: Click on Resend activation link?





#### Step 2: Key-in your username. Then click button [Resend Activation Link].

# CORPORATE CUCKOO LOVER

#### Username

raihan@cuckoo.com.my

Resend Activation Link

Back to login page

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Link Resend
 Activation link has resend.
Please check your email.
Thank you.

 Sent to email

 Username

 Resend Activation Link
Back to login page

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#### Step 3: Check your email

= M	Gmail	<b>Q</b> Search mail	• ⑦ ⅲ	сискоо N	
- Comp	oose	□ - C :	1-50 of 4,557 <	> 🌣 🛐	
<u> </u>		🔲 😭 Cuckoo Internationa.	(Resend) Cuckoo Lover User Account Activation - Dear 180 DEGREES BRANDCO	11:13 AM	
🔲 Inbox	3,500		<b>A</b>	10:55 AM	'
<ul> <li>Starre</li> <li>Snooz</li> </ul>	d red			10:48 AM	
Sent			1	10:05 AM	
Drafts	: 11			+	
	AIHAN - +			2:38 AM	
S Sook Ku You: ok si	ian Chan <sup>uki</sup>			12:27 AM	
PUI SAN	N CHIN er using google chrome				
Siti Wari You: sama	idah Najihah Binti M.Tc a2			Dec 19	
Kar Wai You: than	Chan k you			Dec 10	
Jia Jia L	.ee			Dec 19	
•	0 C			Dec 19	

S



#### Step 4: Click on HERE, the activation link.

(Resend) Cuckoo Lover User Account Activation ${\scriptstyle {\rm Inbox}\times{\rm }}$			Ð	Ø
Cuckoo International (MAL) Sdn Bhd <info@cuckoo.com.my></info@cuckoo.com.my>	11:13 AM (0 minutes ago)	☆	*	÷





Step 5: Key-In the password you want and confirm your password.

Step 6: Then click button [Activate Now] to activate your Corporate Cuckoo Lover account.

# CORPORATE CUCKOO LOVER

#### Username

raihan@cuckoo.com.my

#### Password

.....

(Password must at least 6 alphanumeric)

### **Confirm Password**

.....

Activate Now

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Account Activated     Your account has activated successfully.     You will redirect to login page in 3 seconds.	Upon click bu it will redired	utton [Activate Now], × ct to Login page.
	Username	
	raihan@cuckoo.com.my	
	Password	
	(Password must at least 6 alphanumeric)	
	Confirm Password	
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#### Step 7: Start to use Corporate Cuckoo Lover!

C	CORPORATE CUCKOO LOVER
Username	
raihan@cuckoo	o.com.my
Password	
•••••	
(a) — Remember me	Forgot password ? Resend activation link ?
	Login
	Create new account
2018 - 2 p	i19 copyright © Cuckoo International (MAL) 5dn. 8hd. (1102894-H). wwered by Cuckoo Global Technology 5dn. 8hd. (1193582-P)
① Terms of Cookies Use	×
This site uses cookies to give you the best possible onl By continuing to browse this site you are agreeing to ou	ne experience. Ir use of cookies.

Key-In your username and password. Then click button [Login] to login into Corporate Cuckoo Lover web portal.

(a) Remember me: Tick if you want your web browser remember your username.
 \*Note: password will not remember.

CORPORATE CUCKOO LOVER Hi, 180 DEGREES BR								
My Order Home	✓ My Invoice M	y Service History	My Paymen	t History Cuckoo	•			
Group:								
Upcoming	ning Installation/Service	Outstanding In	voice	Current Month Cond	ucted Installation/Service	Expired/On-Go	oing Expire NCSP Order	
Advanced	Search							•
No.	Order No	Service No	Туре	Appt Date	Serial No	Product Category	Product	Cust Ref No
No record fou	nd.							

Home page



# 4. Account Activation

Account activation link will send to your registered email. Please check junk/spam folder if you cannot find the email.

#### Step 1: Check your email

≡	M Gmail	0	, s	earch mail	· # 0	)	сискоо	
+	Compose		] -	G :	1-50 of 1,654 < >		- ¢	9
-				Cuckoo Internationa.	Cuckoo Lover User Account Activation - Dear TAY JIE YUN, Welcome to Cuckoo Lover		10:37 PM	
	Inbox 18	4	1 53	HONG KIEN HOE	1 a 2	e	9:57 PM	
*	Starred					P	9:51 PM	
C	Snoozed		1 🕁	me, Yee, Ahmad 8		e	10:49 AM	
>	Sent	E		Cuckoo Internationa.	Daily Installation Report - 17112018 - Dear All Please refer the attachment file. Thanks	e	5:02 AM	
	Drafts	7		Cuckoo Internationa.	Daily Company Report - 17112018 - Hi All Please refer the attachment file. Thanks This	e	4:01 AM	
-	AFON			Cuckoo Internationa.	Cuckoo Lover User Account Activation - Dear JY, Welcome to Cuckoo Lover Corporate		1:29 AM	1.4
5	Cuckoo Document	0		Ridhwan NCSC-Penang			Nov 17	
	Cuckoo Global Technolo.			NUR IZZATI BINTI AB.			Nov 17	
	G-Asiapacific			Dennise Lim		e	Nov 16	
-	Cinata			NADIAH BINTI OMAR 2		e	Nov 16	
8	Tay -			Mei Yee Chaw		e	Nov 16	
	suresh t			Hitch On Billing		0	Nov 16	
-	Sent a message			Hitch On Billing		0	Nov 16	
5	You were in a video call			Hitch On Billing		0	Nov 16	
				oh.legal			Nov 16	

#### Step 2: Click on the activation link

	Cuckoo Lover User Account Activation Inbox ×		•	Ø
CUCKOO	Cuckoo International (MAL) Sdn Bhd <robot@cuckoo.com.my> to JYTAY -</robot@cuckoo.com.my>	10:37 PM (9 minutes ago) 🔥	*	:
	/··· cue	СКОО		
	Dear TAY JIE YUN,			
	Welcome to Cuckoo Lover Corporate. Your username: <u>JYTAY@CUCKOO.COM.MY</u> Please click <u>HERE</u> to activate your account.			
	Login to <u>http://corporate.cuckoolove_com.my</u> after account activation. Thank you.			
	This is a computer-nenerated message. Please do not really any message to this e-mail :	arldrees		



#### Step 3: Key-In the password you want and activate the account

	CORPORATE CUCKOO LOVER
Usernam	e
JYTAY@	CUCKOO.COM.MY
Password	8
(Password must	at least 6 alphanumeric)
Confirm	Password
	Activate Now
	2018 copyright © Cuckoo International (MAL) Sdn. Bhd. (1102894-H).

Key-in your password and confirm your password. Then click button [Activate Now] to activate your Corporate Cuckoo Lover account.

Step 4: Start to use Corporate Cuckoo Lover!





# 5. Login



Key-In your username and password. Then click button [Login] to login into Corporate Cuckoo Lover web portal.

(b) Remember me: Tick if you want your web browser remember your username. Note: password will not remember.

(c) Forgot password: Click if you forgot your login password.



# 6. Forgot Password

Step 1: Key-in your username. Then click button [Send Me Forgot Password Link].



#### Step 2: Check your email.

≡	M Gmail		Q	Se	arch mail	· III 0		сискоо	
1	Compose				c :	1-50 of 1,655 <		- ¢	31
-	Compose			☆	Cuckoo Internationa.	Cuckoo Lover - Reset Password - Username: JYTAY@CUCK00.COM.MY Kindly click th	٦	11:10 PM	1
	Inbox 1	184		Ŕ	Cuckoo Internationa.	ckoo Lover User Account Activation - Dear TAY JIE YUN, Welcome to Cuckoo Lover		10:37 PM	
*	Starred						e	9:57 PM	
O	Snoozed						e	9:51 PM	0
>	Sent			1			0	10:49 AM	
	Drafts	7	-		Cuckoo Internationa	Daily Installation Penort - 17112018 - Dear All Diesse refer the attachment file Thanks	-	5-02 AM	
	3CX			A			-	3.02 AM	۰.
	AEON				Cuckoo Internationa.	Daily Company Report - 17112018 - Hi All Please refer the attachment file. Thanks This	e	4:01 AM	
	Cuckoo Document				Cuckoo Internationa.	Cuckoo Lover User Account Activation - Dear JY, Welcome to Cuckoo Lover Corporate		1:29 AM	
	Cuckoo Global Technolo	0			Ridhwan NCSC-Penang			Nov 17	
	G-Asiapacific				NUR IZZATI BINTI AB.			Nov 17	
-	Cinata			1	Dennise Lim		0	Nov 16	
8	Tay -	+		4	NADIAH BINTI OMAR 2		0	Nov 16	
-		11			INADIAN DINI TOWAR 2		2	100 10	
9	Suresn t Sent a message				Mei Yee Chaw		e	Nov 16	



#### Step 3: Click on the reset password link



Note: password reset link will expire after 30 minutes from request time.

Step 4: Reset password.



**New Password** 

Confirm New Password

(New password must at least 6 alphanumeric)

**Reset Password** 

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Key-in your new password and click button [Reset Password].



# 7. Top Menu

					Hi, TAY JIE YUN
My Order 💙	My Invoice	My Service History	My Payment History	Cuckoo 🛩	

	Back to home
	Change password / account management
(f)	Logout

# 8. Home

Hor	ne								
Group:									
(Admin	) CIMB B	ANK BERHAD (1349	1P)						
(     Upcoming Installation/Service     Outstanding Invoice					Current M	onth Conducted Installatio	n/Service 🛞 Ex	pired/On-Going Expire N	NCSP Order
Upcor	ning In	stallation / Serv	vice				1		(a)
Advar	nced Sea	irch					(b)		
No.		Order No	Service No	Туре	Appt Date	Serial No	Product Category	Product	Cust Ref No
1	Q	813495	IN679295	INS	2018-11-19		WP	DELUXE	(c)
2	Q	789724	IN679775	INS	2018-11-22		WP	DELUXE	
3	Q	813537	IN678154	INS	2018-11-29		WP	DELUXE	
4	Q	109649	NS01267586	NCS	-	1601 CIM 00254	WP	DELUXE	
5	Q	141562	NS01270618	NCS	-	1610CIM50183	WP	FUSION - STAND	
	$\sim$								
					(d)	Excel	•		Export

- (a) User's entity/billing group selection
- (b) Category
- (c) Advanced Search
- (d) Export



#### (a) User's entity/billing group selection

Group:	
(Admin) CIMB BANK BERHAD (13491P)	•
Customer Account	E)
(Admin) CIMB BANK BERHAD (13491P)	
(Admin) CIMB BANK BERHAD (582504P)	-
(Admin) CIMB BANK BERHAD (0008363)	
(Admin) CIMB BANK BERHAD (0004713)	
(Admin) CIMB BANK BERHAD (0006418)	

This group will list up all the entity/billing group if your account is authorized to multiple entities/billing groups. All the records and lists are search based on the selection in this group.

Select another entity or billing group if you want to search and view the record in another entity or billing group.

#### (b) Category

i		Upcoming Installation/Service	Show upcoming installation and service record.
ii		Outstanding Invoice	Show outstanding invoice.
iii	$\bigotimes$	Current Month Conducted Installation/Service	Show current month installation and service record which already conducted.
iv	I	Expired/On-Going Expire NCSP Order	Show expired and on-going expired warranty order.

#### i: Upcoming Installation/Service

Upcon	ning In	stallation / S	ervice						
Advar	nced Sea	irch							•
No.		Order No	Service No	Туре	Appt Date	Serial No	Product Category	Product	Cust Ref No
1	Q	813495	IN679295	INS	2018-11-19		WP	DELUXE	
2	Q,	789724	IN679775	INS	2018-11-22		WP	DELUXE	
3	Q	813537	IN678154	INS	2018-11-29		WP	DELUXE	
4	Q	109649	NS01267586	NCS	-	1601 CIM 00254	WP	DELUXE	
5	Q	141562	NS01270618	NCS		1610CIM50183	WP	FUSION - STAND	
	~								-
						Excel	•		Export



#### Click <sup>Q</sup> to view installation/service record. ii: Outstanding Invoice

Outstan	ding Invo	bice					
Advance	ed Search						•
No.		Invoice Date	Invoice No	Total Amt	Pay Amt	CN Amt	Balance Amt
1	=	2017-02-01	GI00599999	130.00	129.98	0.00	0.02
2	=	2017-07-01	GI01082345	121.90	95.00	0.00	26.90
3	=	2017-09-01	GI01393026	121.90	0.00	0.00	121.90
4	=	2017-10-01	GI01607427	130.00	129.99	0.00	0.01
	-						-
	1 2	3 4 5 🕨 🛏					44 items in 5 pages
					Excel	•	Export

#### Click $\equiv$ for more action menu:

- Email invoice
- Download invoice
- Download summary of invoice

#### iii: Current Month Conducted Installation/Service

Currei	nt Mo	nth Conducte	d Installation/	Service						
Advar	nced Se	earch								•
No.		Order No	Service No	Туре	Status	Service Date	Serial No	Product Category	Product	Cust Ref No
1	$\equiv$	145324	IS00234093	ICS	Completed	2018-11-01	1610CIM50196	WP	FUSION - STAND	^ _
2	≡	014967	IS00243216	ICS	Completed	2018-11-14	1507CIM00392	WP	DELUXE	
3	≡	813495	IN678660	INS	Failed	2018-11-16		WP	DELUXE	
4	≡	369608	NS01304762	NCS	Completed	2018-11-05	1708CIM01279	WP	DELUXE	-
H	• 1	2 🕨 🖻								12 items in 2 pages
						Exc	cel	•	E	kport

#### Click $\equiv$ for more action menu:

- View service
- Download service note
- Download service note



#### iv: Expired/On-Going Expire NCSP Order

#### Expired/On-Going Expire NCSP Order (Within 24 months)

Image: Section of the sectio	0.		Order No	Serial No	Expiry Date	Expire In Month	Арр Туре	Product Category	Product	Cust Ref No
Image: Section of the sectio		=	002023	CIM1400100	2020-04-30	17	REN	WP	FUSION - STAND	
Image: Section 1000000000000000000000000000000000000		=	002931	CIM1500283	2020-05-31	18	REN	WP	FUSION - STAND	
Image: Section 2006148         1506CIM00004         2020-08-31         21         REN         WP         DELUXE           Image: Section 2006149         1506CIM00007         2020-08-31         21         REN         WP         DELUXE		=	003911	CIM1500033	2020-06-30	19	REN	WP	FUSION - STAND	
E 006149 1506CIM00007 2020-08-31 21 REN WP DELUXE		=	006148	1506CIM00004	2020-08-31	21	REN	WP	DELUXE	
		=	006149	1506CIM00007	2020-08-31	21	REN	WP	DELUXE	
ELICION TABLE									FUCION TABLE	
						-				

#### Click $\equiv$ for more action menu:

- View order
- NCSP calculator

#### (c) Advance Search

#### Upcoming Installation / Service

Advanced Search

#### Click to expand advanced search panel.

#### Upcoming Installation / Service

		Show All					
Service Type	Order No	Service No		Appointn	nent [	Date	
Service Type					Ē	~	Ē
Customer Ref No	Serial No	Install State		Installatio	on Ad	dress (Ke	yword)
		Installation State	•				

Fill up the criteria and click button [Search] to filter the list. Click button [Show All] to see all record.



(d) Export



Select Excel or PDF in document type selection, then click [Export] to export the record from list search. Note: some list is allow export into EXCEL only, thus PDF may not available in some list.

# 9. Email File/Document

Some record/page is allowing user directly email out the file or document, such as invoice, installation note, service note and etc.

Send To	
JYTAY@0	CUCKOO.COM.MY;BENJAMIN@CUCKOO.COM.MY
CC To	
WHMAK	DCUCKOO.COM.MY
BCC To	
KCHOE	OCUCKOO.COM.MY
Separate em	ail with semicolon(;)
	Send Email
	2018 copyright © Cuckoo International (MAL) Sdn. Bhd. (1102894-H). Powered by Cuckoo Global Technology Sdn. Bhd. (1193582-P)

Key in the recipient's email in [Send To]. This column is compulsory. Key in [CC To] if you have someone to CC to. Key in [BCC To] if you have someone to BCC to.

Note: separate emails by semicolon (;), if you want to send to multiple recipients.

Example: abc@cuckoo.com.my;xyz@cuckoo.com.my;beyondstandards@cuckoo.com.my



# 10. My Order

# 10.1 Order List

Му	Orde	r								
Group:										
(Admin	) CIMB	BANK BERHAD (	13491P)							•
Advar	nced S	earch								*
No.		Order No	App Type	Status	Install Date	Serial No	Product Category	Product	Inst State	Cust Ref No
1	=	000524	OUT	Cancelled	-		WP	FUSION - TABLE TOP	WP KUALA LUMPUR	Î.
2		000525	OUT	Completed	2014-12-23	CIM1500737	WP	FUSION - STAND	WP KUALA LUMPUR	
3	=	000604	OUT	Completed	2014-12-31	CIM1400131	WP	FUSION - STAND	SELANGOR	
4	=	000608	OUT	Completed	2015-01-02	CIM1400095	WP	FUSION - STAND	KEDAH	-
H	• 1	2 3 4	5 6 7	8 9 10 +	н					99 items in 10 pages
Activ	e	Complete	ncel							

Click  $\equiv$  for more action menu:

- View order
- Update Order Info
- NCSP Calculator

Select the action. Then click button [GO] to the function.



# 10.2 View Order

Order View -	002931		
Order Info	NCSP S Order Payment	Order Ledger 🛞 Installation & Service -	(a)
Order Info			
Order Number 002931	Status Completed	Step Installation Complete	Order Date 2015-05-07
Application Type Rental	Billing Group	Promotion Code	Rental Fees 115.00
Company Name (Cust CIMB BANK BERH	omer) AD	Company Number (Customer) 13491P	Ref No (Customer)
Product Category	Product	Install Date	Serial Number
Nater Purifer	FUSION - STAND	2015-05-20	CIM1500283
Mailing Address			
NO 2-2-G & 2-2-1	I, WISMA PAUSON, JALAN TAMING KAN	IAN SATU, TAMAN TAMING JAYA, 43200 BALAKONG	SELANGOR MALAYSIA
nstallation Address			
VO 2-2-G & 2-2-1	I, WISMA PAUSON, JALAN TAMING KAN	IAN SATU, TAMAN TAMING JAYA, 43200 BALAKONG	SELANGOR MALAYSIA
General Contact Perso	on: RINA HASLIZA HASSAN		

- (a) Order Info Tab: click to view the information.
  - i. Order Info
  - ii. NCSP
  - iii. Order Payment
  - iv. Order Ledger
  - v. Installation & Service

#### Order Ledger

#### Order Ledger

2018-10-01			Ê
Date	Туре	Inst No	Document No
2018-09-30	B/F		B/F
2018-10-01	Rental Bill	41	TI05189293
2018-10-02	Rental Payment		180C279473
2018-11-01	Rental Bill	42	TI05647481
2018-11-15	Rental Payment		18NV377489
2018-11-15	Rental Payment		18NV377490

Key in the date to see the transaction start date in ledger.



# 10.3 Update Order Info

Order Info			
Order Number	Application Type	Order Status	Order Step
002931	Rental	Completed	Installation Complete
Customer Reference Number	Product Category Water Purifer	Product FUSION - STAND	Serial Number CIM1500283
Mailing Address / Contact			
Nailing Address			
NO 2-2-G & 2-2-1, WISMA PAUSON,			
JALAN TAMING KANAN SATU, TAMAI	I TAMING JAYA,		
Country	Ctata	Destando	<b>Å</b> #00
MALAYSIA	SELANGOR	× 43200	BALAKONG T
	SELANGON	45255	DALAKONG
		Email	
Contact Person Name			
Contact Person Name RINA HASLIZA HASSAN		RINA.HASSAN@CIMB.COM	
Contact Person Name RINA HASLIZA HASSAN Tel (Office)	Tel (Mobile)	RINA.HASSAN@CIMB.COM	

You may key in and update your reference number (such as cost/budget centre) in the **[Customer Reference Number]** field. This column is appeared in invoice and some list in Corporate Cuckoo Lover.

nstallatio NO 2-2-	n Address G & 2-2-1, WISMA PAL	ISON, JALAN TAN	/ING KANAN SATU, TA	MAN TAMING JAYA, 43200 BALA	KONG SELANGOR MALAYSIA			
PUAN ZU	ANA / ENCIK FAUZI			Email				
Tel (Office	)	Tel (Mobil	e)	Tel (House)				
+60	387364213	+60	387364212	+60				
				Contact Number	Relationship			
Contact Pe	erson Name							
Contact Pe	erson Name			+60 🔻				
Contact Pe	erson Name			+60 •				
Contact Pe	erson Name	_		+60 T	_			

Things you may update:

- Customer reference number
- Mailing address
- Contact person (General, Installation & Service and Emergency)

Click [Save] button to update order info.



# **10.4 NCSP Calculator**

Calculator	- NCSP					
Order Number 003911 Product Category Water Purifer		Application Type Rental Product FUSION - STAND	Order Status Completee Install Date 2015-06-3	9	Step Installation Complete Serial Number CIM1500033	
installation Addr 27 JLN PBS 3.	ess OFF PERSIARA	N SENAWANG 70450 SENAWANG NE	GERI SEMBILAN MALAY	SIA		
Eustomer Ref No		Current NCSP End Date 2020-06-30	New NCSP E From 01/0	nd Date 7/2020 until 31/07/2	026	
Filter List (** E	opired filter will be h	ighlighted.)				
No. Filt	er Code	Filter Name	Change Period	Filter Price (RM)	Last Change	Next Change
1 FT-	1001	Sediment Filter 8 Inch	4	75.47	2018-10-08	2019-02-01
2 FT-	1002	Pre Carbon 8 Inch	8	75.47	2018-10-08	2019-06-01
3 FT-	1003	Natural Filter - 8 Inch	12	188.68	2018-06-12	2019-06-01
4 FT-	1004	Nano Positive - 8 Inch	12	235.85	2018-06-12	2019-06-01
Package Subs	cription 1 Yea	r •				
Package Price (Per Year) Total Package Price 480.00 480.00			Total Filter C 0.00	harge	Total 480.00	
Package Char	ges		Filter Cha	g <u>es</u>		
Package Price	480.00		Filter Price	0.00		
Subscription Y	ear 1	(x)	Discount (	<b>50%)</b> 0.00		

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Filter Total

0.00

Select year of subscription to view the Natural Care Service Package (NCSP) price and details.

Package Total 480.00



# 11. My Invoice

My In	My Invoice								
Group:									
(Admin) CIMB BANK BERHAD (13491P)									
Advance	ed Search						•		
No.		Invoice Date	Invoice No	Total Amt	Pay Amt	CN Amt	Balance Amt		
1	=	2018-11-01	GI05645887	122.64	122.64	0.00	0.00		
2	=	2018-11-01	GI05645888	98.00	0.00	0.00	98.00		
3	=	2018-11-01	GI05645889	122.64	0.00	0.00	122.64		
4	=	2018-11-01	GI05645890	115.00	115.00	0.00	0.00		
							-		
	1 2	3 🕨 🕨					29 items in 3 pages		

Click  $\equiv$  for more action menu:

- Email invoice
- Download invoice
- Download summary of invoice
  - List of related order(s) in the invoice
  - Generated into excel format



# **12.** My Service History

My	Servi	ce History								
Group:										
(Admin	) CIMB I	BANK BERHAD	(13491P)							•
Advar	nced Se	earch								•
No.		Order No	Service No	Туре	Status	Service Date	Serial No	Product Category	Product	Cust Ref No
1	=	145324	IS00234093	ICS	Completed	2018-11-01	1610CIM50196	WP	FUSION - STAND	
2	=	014967	IS00243216	ICS	Completed	2018-11-14	1507CIM00392	WP	DELUXE	
3	=	813537	IN678154	INS	Active	-		WP	DELUXE	
4	=	813495	IN679295	INS	Active	-		WP	DELUXE	
H	• 1	2 🕨 🖻								15 items in 2 pages
						Exe	cel	•	E	kport

Click  $\equiv$  for more action menu:

- View service
  - View service/installation details
- Email service note
- Download service note



# **13.** My Payment History

My Pa	ayment Hi	istory :					
Group:							
(Admin) C	IMB BANK BE	RHAD (13491P)					*
Advance	ed Search						•
	No.	Method	Amount	Trx Date	Cheque No	Appv No	Trx Ref No
٠	1	Online	122.64	2018-11-01			904719
٠	2	Online	122.64	2018-11-02			140803921142
•	3	Online	122.64	2018-11-05			122105112018
•	4	Online	95.00	2018-11-05			12680000000
	1 2 :	3 🕨 🕨					24 items in 3 pages
				Excel		•	Export

Click to expand the row to view which order your payment made to. Sample is shown in image at below.

oup:									
Admin) C	IMB BANK B	ERHAD (13491P)							
Advance	d Search								
	No.	Method	Amou	nt	Trx Date		Cheque No	Αρρν Νο	Trx Ref No
•	1	Online	122.6	i4	2018-11-01				904719
		Гуре	Order No	Cus	st Ref No	Do	c No	Invoice Sub No	Amount
	Renta	l Payment	420594			18NV	332938	TI04966876	122.64
, I	2 🧳	Online	122.6	4	2018-11-0	2			140803921142
	3	Online	122.6	4	2018-11-0	5			122105112018
H 4	1 2	3 🕨 🕨							24 items in 3 pa
						Excel		•	Export



# 14. Cuckoo

This is a quick link section that allow you easy navigate to:

Α	About Us	Read about Cuckoo.
В	Contact Us	Method to contact Cuckoo.
C	Learning Centre	Learn more in Cuckoo.
D	Official Website	Visit us at our official website: www.cuckoo.com.my
E	Product	Explore our exclusive products.
F	Store Locator	You may find our stores easily nationwide!
G	Video Recipe	Like to cook? Watch our video recipe now!
Н	YouTube Channel	Find our latest videos in our YouTube Channel.



version 1.1

# -END -

# See you at http://corporate.cuckoolover.com.my